

**Mental Health  
& Wellbeing  
Commission**

# **It's OK to complain**

The Mental Health and Wellbeing Commission (MHWC) handles complaints about public mental health and wellbeing services in Victoria, including services delivered by a public hospital.

We are independent and can:

- 🌸 help you raise your concern directly with a mental health and wellbeing service
- 🌸 work with you and the service to help resolve your complaint
- 🌸 help with other options and referrals to deal with your concerns.

📞 **1800 246 054 (freecall)**

🌐 **mhwc.vic.gov.au**

✉️ **help@mhwc.vic.gov.au**

